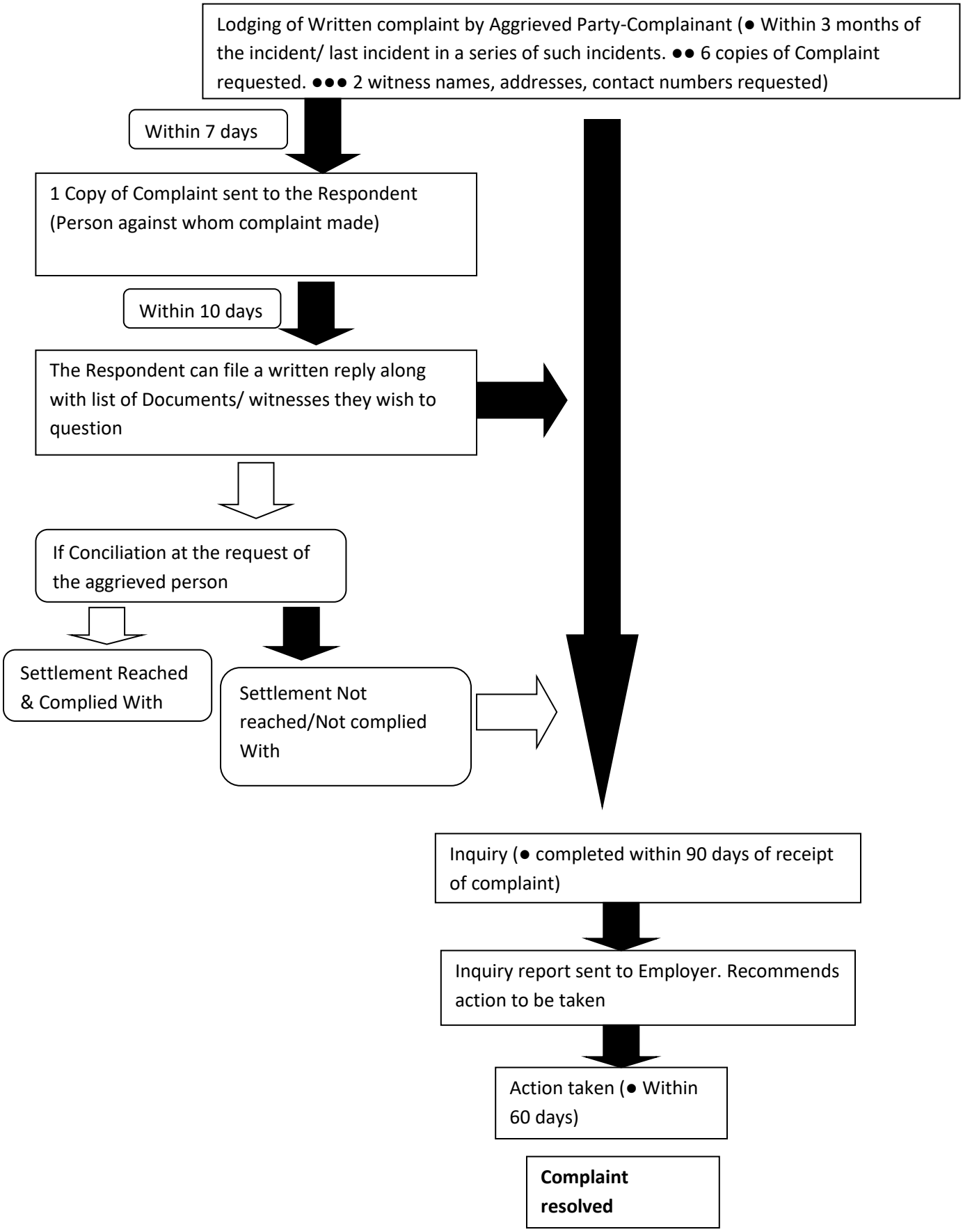
TMU's TMMC & RC Internal Complaint Committee (ICC)

SOP on receiving a complaint